

Offsite Sick Cat Protocol

When a cat is identified as being ill or not feeling well at one of these partner locations, the following steps should be taken:

Procedure

1. If a cat at an offsite location appears to be ill, an email must be sent to medtechs@austinpetsalive.org and cat-adoption-leads@austinpetsalive.org.
 - a. The email must include a detailed description of the illness, the cat's name, ID#, location, and weight.
 - b. If you are reporting diarrhea you must include a stool score. Photos of the condition are encouraged.
2. The med tech will reply-all to the email with their treatment plan or advice.
 - a. The counselor will follow the direction provided and the Cat Leads will make arrangement for transportation of the cat, or transportation of the medications, as applicable.
 - b. If an appointment is needed with the clinic, a Cat Lead will make the appointment and arrange transport.
 - c. If you are reporting a cat for possible ringworm, do not email med-techs. Email cat-adoption-leads@ with detailed information and await Manager/Lead response.
3. If the cat appears to be in a state of emergency (open mouthed breathing, significant bleeding, unresponsive, ataxic, seizing, physically injured or seriously wounded) the counselor must call the Cat Lead on Duty or MOD immediately and follow their instruction.
 - a. The Cat Lead may come transport the cat to TLAC immediately, or we may ask you to transport the cat to TLAC immediately. The Lead or MOD will email medmanagers@austinpetsalive.org and medreception@austinpetsalive.org to alert them of the emergency.
4. Upon the cat's arrival to TLAC, the transporter will request a CVT exam in ShelterLuv. Then:
 - a. If the cat is arriving for a non-emergency and does not have an appointment, the transporter will take the cat directly to the cattery. The Cat MOD will determine its placement.